

USDA webTA 4.2 Unavailable - USDA Upgrade to GovTA

June 20, 2025

Reference Number: NFC-1750434186

Dear Customer,

The United States Department of Agriculture (USDA) is upgrading from webTA version 4.2 to GovTA. Beginning Monday, June 23, 2025, webTA 4.2 will be unavailable to all users while migration activities take place.

All USDA users will receive a notice once the USDA GovTA application is online and available for use.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or submit a request in the ServiceNow Customer Service Portal using the following links:

- For Federated Users – <https://nfcbsm.servicenowservices.com>
- For Non-Federated Users –
 - Customer Service Management Portal View (Designated CMB POC)
<https://nfcbsm.servicenowservices.com/csm>
 - Current Service Portal View (all other users)
https://nfcbsm.servicenowservices.com/sp_ess