

## Juneteenth Federal Holiday

June 6, 2025

Reference Number: NFC-1749142359

Dear Customer,

In observance of the Juneteenth Federal Holiday, the National Finance Center's (NFC) offices, including the NFC Contact Center (NCC), will be closed on Thursday, June 19, 2025. However, all NFC applications will remain accessible during the holiday, and payroll/personnel processing will continue as scheduled.

Due to the holiday on June 19, 2025, Time and Attendance reports for Pay Period 11, 2025 can be transmitted beginning Friday, June 13, 2025, but must be transmitted no later than close of business, Monday, June 16, 2025. The first Payroll Computation System (PAYE) pass for all databases will execute on Thursday, June 19, 2025, and the second pass of PAYE for all databases will execute on Friday, June 20, 2025.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email at [osc.etix@usda.gov](mailto:osc.etix@usda.gov).

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- For Federated Users – <https://nfcbsm.servicenowservices.com>
- For Non-Federated Users –
  - Customer Service Management Portal View (Designated CMB POC)  
<https://nfcbsm.servicenowservices.com/csm>
  - Current Service Portal View (all other users)  
[https://nfcbsm.servicenowservices.com/sp\\_ess](https://nfcbsm.servicenowservices.com/sp_ess)