

Independence Day Holiday

June 24, 2025

Reference Number: NFC-1750699145

Dear Customer:

In observance of the Independence Day Holiday, our offices will be closed on Friday, July 4, 2025, including the National Finance Center's (NFC) Contact Center. All NFC applications will remain available during the holiday, and payroll/personnel processing will continue as normally scheduled.

Due to the holiday on Friday, July 4, 2025, Pay Period 12/2025 Time and Attendance reports can be transmitted as early as Friday, June 27, 2025, but should be submitted no later than close of business, Monday, June 30, 2025. The first Payroll Computation System (PAYE) pass for all databases will execute on Wednesday, July 02, 2025. The second pass of PAYE for all databases will execute on Friday, July 04, 2025.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641, or via email at osc.etix@usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NCC at 1-855-632-4468 or via the ServiceNow Customer Service Portal.

- For Federated Users – <https://nfcbsm.servicenowservices.com>
- For Non-Federated Users –
 - Customer Service Management Portal View (Designated CMB POC)
<https://nfcbsm.servicenowservices.com/csm>
 - Current Service Portal View (all other users)
https://nfcbsm.servicenowservices.com/sp_ess