USDA National Finance Center
Customer Notification

USDA DISC Data Center Migration Activities

September 23, 2026
Reference Number: NFC-1790095576

Dear Customer,

This notice is regarding the ongoing data center migration of the United States Department of Agriculture (USDA) Digital Infrastructure Services Center (DISC) to a cloud-based environment. The final phase of migrating production web-based applications will commence on **Friday, September 25, 2026**, and is expected to conclude by close of business **on Monday, September 28, 2026**.

The applications listed below will be unavailable beginning on the migration start date listed below. NFC will issue updates as each application becomes available and when the entire process has completed.

Application	**Migration Start Date**
DPRW (Direct Premium Remittance System - Web)	Friday, September 25
TIPS (Tribal Insurance Processing System)	Friday, September 25
EPP (Employee Personal Page)	Saturday, September 26
RPCT (Reporting Center)	Saturday, September 26
SPPS Web (Web-based Special Payroll Processing System)	Saturday, September 26
Star Web	Saturday, September 26
Download Center	Saturday, September 26
SALL (SecureAll)	Saturday, September 26
EPIC (Entry, Processing, Inquiry and Correction System)	Monday, September 28
EmpowHR	Monday, September 28
GovTA	Monday, September 28
webTA	Monday, September 28

Additional Information:

- **Customer Meetings:** NFC will host customer meetings on Thursday, September 24, 2026, to review and discuss the migration schedule for web-based applications. Additional meeting details will be provided in a separate communication.
- **Payroll:** The Payroll Computation System (PAYE) will operate as normal throughout the migration period. However, web-based jobs that feed into the affected applications will not process until the migrations are complete. As a result, earnings and leave statements will not be available in the Employee Personal Page or the Reporting Center until all migration activities have concluded.
- **Reports:** Reporting Center standard reports will be unavailable until all migration activities have concluded. For example, Payroll Accounting Systems (PACS) reports.
- **System Connections:** Existing IP addresses and system connections will remain unchanged.
- **Network Latency:** Users may experience network latency when accessing EPIC, SPPS, due to the increased distance between NFC hosting datacenters through September 24, 2026.
- **Follow-up Notifications:** Additional notifications will be issued as web-based applications become available. Additionally, instructions will be included for reporting any connectivity issues during the transition.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or submit a request in the ServiceNow Customer Service Portal using the following links:

- For Federated Users – https://nfcbsm.servicenowservices.com/
- For Non-Federated Users –
    - Designated Agency POCs, Servicing Personnel Officers, Benefits Processing Officers, Security Officers and OPM Customers: https://nfcbsm.servicenowservices.com/csm
    - HRMS Customers: https://nfcbsm.servicenowservices.com/sp_ess