

USDA DISC Data Center Migration Complete – All Applications Available

September 29, 2026

Reference Number: NFC-1790648183

Dear Customer,

This notice announces final completion of the United States Department of Agriculture (USDA) Digital Infrastructure Services Center (DISC) migration to the cloud environment. **All NFC applications are available and operating within the cloud.**

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or submit a request in the ServiceNow Customer Service Portal using the following links:

- For Federated Users – <https://nfcbsm.servicenowservices.com/>
- For Non-Federated Users –
 - Designated Agency POCs, Servicing Personnel Officers, Benefits Processing Officers, Security Officers and OPM Customers: <https://nfcbsm.servicenowservices.com/csm>
 - HRMS Customers: https://nfcbsm.servicenowservices.com/sp_ess