

IMPORTANT INFORMATION - 894 Pay Adjustments in EPIC Web for 2019 Retroactive Pay Raise

July 9, 2019

Reference Number: NFC-1562676977

Dear Customer:

This updated notification is being provided to inform Entry Processing, Inquiry, and Correction (EPIC Web) users of a change to the customer notification released on June 28, 2019.

Please be advised that the EPIC Web application will revert to its normal process to delete any documents in Pay Period 16 (i.e., on August 9, 2019), during the end of the pay period processing, if the documents are marked for deletion (4). This date supersedes the PP14 (i.e., on July 12, 2019) date previously released.

For inquiries regarding this topic, please contact NFC Contact Center via our ServiceNow web portal at https://nfcerp.service-now.com/ess/ or by phone at 1-855-NFC-4GOV (855-632-4468).

Thank You, 2019 Retroactive Pay Raise Team