



National Finance Center Insurance Notification

Washington's Birthday Holiday

February 12, 2019

Dear Customer:

In observance of the Washington's Birthday holiday, the National Finance Center (NFC) Government Insurance Services Branch (GISB) Help Desk which includes the Direct Premium Remittance System (DPRS), the Centralized Enrollment Clearinghouse System (CLER), and the Tribal Insurance Processing System (TIPS) will be closed on Monday, February 18, 2019. DPRS, CLER, and TIPS applications will remain available during the holiday.

Assistance with *security related* inquiries is available 24 hours per day, 7 days per week by contacting NFC's Operations and Security Center (OSC) at 1-800-767-9641 or via email to osc.etix@nfc.usda.gov.