



National Finance Center  
Insurance Notification

## NFC Scheduled Maintenance – Direct Premium Remittance Web (DPRW)

January 14, 2021

Reference Number: NFC – 1610604682

Dear Customer:

The National Finance Center (NFC) will conduct system maintenance on Saturday, January 16, 2021, from 7:00 a.m. until 10:45 p.m. (CST) for bi-weekly maintenance activities.

During this maintenance period, DPRW will be unavailable.

Assistance with security related inquiries is available 24 hours per day, 7 days per week by contacting NFC's Operations and Security Center (OSC) at 1-800-767-9641 or via email to [osc.etix@usda.gov](mailto:osc.etix@usda.gov).