



## NFC Scheduled Maintenance – Direct Premium Remittance Web (DPRW)

May 16, 2024

Reference Number: NFC-1715875756

Dear Customer,

The National Finance Center (NFC) will conduct system maintenance Saturday, May 18, 2024, from 11:00 a.m. until 10:45 p.m. (CST), for bi-weekly maintenance activities.

During this maintenance period, DPRW will be unavailable.

Assistance with security related inquiries is available 24 hours per day, 7 days per week by contacting the Operations and Security Center (OSC) at 1-800-767-9641 or via email to [osc.etix@usda.gov](mailto:osc.etix@usda.gov).