



NFC Scheduled Maintenance – Direct Premium Remittance Web (DPRW)

September 17, 2025

Reference Number: NFC-1758109927

Dear Customer:

The National Finance Center (NFC) will conduct system maintenance on Saturday, September 20, 2025, from 5:00 p.m. until 10:45 p.m. (CST), for bi-weekly maintenance activities.

During this maintenance period, DPRW will be unavailable.

Assistance with security related inquiries is available 24 hours per day, 7 days per week by contacting the Operations and Security Center (OSC) at 1-800-767-9641 or via email to osc.etix@usda.gov.