

## NFC Scheduled Maintenance – Direct Premium Remittance Web (DPRW)

November 12, 2025

Reference Number: NFC-1762980875

Dear Customer:

The National Finance Center (NFC) will conduct system maintenance Saturday, November 15, 2025, from 6:30 p.m. until 11:45 p.m. (CST), for bi-weekly maintenance activities.

During this maintenance period, DPRW will be unavailable.

Assistance with security related inquiries is available 24 hours per day, 7 days per week by contacting the Operations and Security Center (OSC) at 1-800-767-9641 or via email to osc.etix@usda.gov.