



Revised: Christmas Day Holiday

December 22, 2025

Reference Number: NFC-1766424843

Dear Customer:

In observance of the Christmas Day holiday, the National Finance Center Contact Center, including the Government Insurance Services Branch (GISB) Help Desk, will be closed on Wednesday, December 24, 2025, Thursday, December 25, 2025, and Friday, December 26, 2025.

Assistance with security related inquiries is available 24 hours per day, 7 days per week by contacting NFC's Operations and Security Center (OSC) at 1-800-767-9641 or via email to osc.etix@usda.gov.