

Reminder: USDA DISC Data Center Migration Activities

September 23, 2026

Reference Number: NFC-1789759436

Dear Customer,

This notice serves as a reminder regarding ongoing United States Department of Agriculture (USDA) Digital Infrastructure Services Center (DISC) migration activities for the data center from Kansas City to a cloud-based environment.

The National Finance Center Mainframe migration is scheduled for Saturday, September 19, 2026. This migration will take place during the scheduled maintenance window, beginning on September 19, 2026. The mainframe and associated applications such as Entry, Processing, Inquiry and Correction System (EPIC) will be unavailable for the duration of the maintenance weekend. Below is the status of current and future migration activities.

Timeline for migration of NFC production systems:

Application(s)	Date	Impact/Status
Insight	September 2, 2026 - Ongoing	The restoration is proceeding with data loads. Insight is expected to be available Monday, September 21, 2026
NFC Mainframe	Saturday, September 19, 2026	Offline Maintenance Weekend

Application(s)	Date	Impact/Status
All other production web-based applications (GovTA, EmpowHR, Employee Personal Page, Reporting Center, Direct Premium Remittance System, etc.)	Friday, September 25 - Monday, September 28, 2026	Offline 2 Business Days plus the Weekend

Additional Information:

- Existing IP addresses and system connections will remain unchanged.
- September 19–24, 2026 — Users may experience network latency when accessing EPIC, CLER, SPPS, and WebSets due to the increased distance between NFC hosting datacenters.
- A follow-up notification will be issued for the following:
 - Insight availability
 - Instructions for reporting any connectivity issues during the transition.

Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-632-4468 or submit a request in the ServiceNow Customer Service Portal using the following links:

- For Federated Users – <https://nfcbsm.servicenowservices.com/>
- For Non-Federated Users –
 - Designated Agency POCs, Servicing Personnel Officers, Benefits Processing Officers, Security Officers and OPM Customers: <https://nfcbsm.servicenowservices.com/csm>
 - HRMS Customers: https://nfcbsm.servicenowservices.com/sp_ess