



Financial Management Services (FMS) Operations and Maintenance Meeting Recap

Meeting Date:	March 21, 2024, 9:00 a.m. CT
Purpose:	To discuss O&M Related Activity
Desired Outcome:	To provide two-way communication between the FMS teams and the Agencies using FMFI to operate their business processes and accomplish their mission.
Attendance:	Recorded through MS Teams Attendance report

Agenda

Speaker	Topic
Customer Services Division/Directives & Training Branch – Rae Ann Martino	Update: FIET Project
Technical Operations Maintenance Branch – Angelina Raines	Update: FMFI System Maintenance – March
Agency(s)	Comments/Questions

CSD Updates – FIET Project

- The first “Friends of FIET” monthly call was held on Tuesday, March 18th. Agency end users can look forward to their FIET Change Champions cascading important information as the project progresses.
- Upcoming in April: *The Monthly Momentum* newsletter, a “What’s Changing? Guide”, and a pulse survey.
- FMFI Code Brown Out period: July 2023 – May 2024
- FMFI Code Black Out period: June 2024 – January 2025

Darrell Kennedy – Agencies are asked to provide as much detail description when entering ServiceNow tickets. It will expedite the process as well as assist when assigning tickets to the appropriate personnel.

FMS Branch Notifications – Technical Operations Maintenance Branch (TOMB) – FMFI system maintenance is scheduled to begin 6:00 a.m. CT Saturday, March 23rd through 6:00 a.m. CT Sunday, March 24, 2024.

Agency Representative(s) – Comments/Questions.

O&M Recaps are posted to the [FMS website](#).

All the latest information can be found on the [FIET webpage](#).

Note: Next meeting, Thursday, March 28, 2024, at 9:00 a.m. CT.