



Financial Management Services (FMS) Operations and Maintenance Meeting Recap

Meeting Date:	April 3, 2025, 9:00 a.m. CT
Purpose:	To discuss O&M Related Activity
Desired Outcome:	To provide two-way communication between the FMS teams and the Agencies using FMFI to operate their business processes and accomplish their mission.
Attendance:	Recorded through MS Teams Attendance report

Agenda

Speaker	Topic
Customer Services Division – Kourtney Peters	FMFI Intelligent Enterprise Transformation (FIET) Project
Technical Operations Maintenance Branch – Gerald Spears	Update: Production Systems Maintenance
Agency(s)	Comments/Questions

CSD Updates – FIET Project

- *FIET Communications:*
 - The FIET Hypercare Team continues to address agencies' FIET-related ServiceNow Tickets.
 - The final FIET Survey will go out next week.
- *FIET training materials:* All eLearning courses are available in [FMFI Help](#) and in AgLearn(Training Materials > Other Training Materials > Fiori eLearning Courses).
- *[FIET Webpage](#):* Please continue to review all FIET communications for important updates.

FMS Branch Notifications –

Technical Operations Maintenance Branch (TOMB) – FMS Production Systems Maintenance is scheduled for 6:00 a.m. CT Saturday, April 26 through 6:00 a.m. CT Sunday, April 27. Details will be provided as we move closer to the expected date.

Agency Representative(s) –

- REE-NASS – Is there an issue with the BOBJ Launchpad? Yes, we are aware of the sporadic communication issue with the backside eAuth server. It has already been taken offline. If any agency is getting a message that says anything other than FPR Web, please let us know, because it is spreading to all the communications paths.
- REE-ARS – Issue with FMFI connecting to the VPN. The Basis Team will reach out to agency on VPN connectivity.

O&M Recaps are posted to the [FMS website](#).

The latest FIET information can be found on the [FIET webpage](#).

Next meeting is April 10, 2025, 9:00 a.m. CT.