



## Financial Management Services (FMS) Operations and Maintenance Meeting Recap

<b>Meeting Date:</b>	April 17, 2025, 9:00 a.m. CT
<b>Purpose:</b>	To discuss O&M Related Activity
<b>Desired Outcome:</b>	To provide two-way communication between the FMS teams and the Agencies using FMFI to operate their business processes and accomplish their mission.
<b>Attendance:</b>	Recorded through MS Teams Attendance report

### Agenda

Speaker	Topic
Customer Services Division – Kourtney Peters	FMFI Intelligent Enterprise Transformation (FIET) Project
Technical Operations Maintenance Branch – Gerald Spears	Update: Production Systems Maintenance
Agency(s)	Comments/Questions

### CSD Updates – FIET Project

- *FIET Communications:*
  - The April “*Monthly Momentum*” went out on yesterday morning.
  - The FIET Hypercare Team continues to address agencies’ FIET-related ServiceNow Tickets.

### FMS Branch Notifications –

**Technical Operations Maintenance Branch (TOMB)** – FMS Production Systems Maintenance remains on target for 6:00 a.m. CT Saturday, April 26 through 6:00 a.m. CT Sunday, April 27. Details will be provided as we move closer to the expected date.

### Agency Representative(s) – service

O&M Recaps are posted to the [FMS website](#).  
The latest FIET information can be found on the [FIET webpage](#).

Next meeting is April 24, 2025, 9:00 a.m. CT.