



Financial Management Services (FMS) Operations and Maintenance Meeting Recap

Meeting Date:	April 24, 2025, 9:00 a.m. CT
Purpose:	To discuss O&M Related Activity
Desired Outcome:	To provide two-way communication between the FMS teams and the Agencies using FMFI to operate their business processes and accomplish their mission.
Attendance:	Recorded through MS Teams Attendance report

Agenda

Speaker	Topic
Customer Services Division – Kourtney Peters	FMFI Intelligent Enterprise Transformation (FIET) Project
Technical Operations Maintenance Branch – Kenya Crocken-Leonard	Update: Production Systems Maintenance
Agency(s)	Comments/Questions

CSD Updates – FIET Project

- *FIET Communications:*
 - The FIET Hypercare Team continues to address agencies' FIET-related ServiceNow Tickets.

FMS Branch Notifications –

Technical Operations Maintenance Branch (TOMB) – FMS Production Systems Maintenance remains on target for 6:00 a.m. CT Saturday, April 26 through 6:00 a.m. CT Sunday, April 27. Details will be provided as we move closer to the expected date.

Agency Representative(s) – Comments/Questions

O&M Recaps are posted to the [FMS website](#).

The latest FIET information can be found on the [FIET webpage](#).

Next meeting is May 1, 2025, 9:00 a.m. CT.