



Financial Management Services (FMS) Operations and Maintenance Meeting Recap

Meeting Date:	September 3, 2026, 9:00 a.m. CT
Purpose:	To discuss O&M Related Activity
Desired Outcome:	To provide two-way communication between the FMS teams and the Agencies using FMFI to operate their business processes and accomplish their mission.
Attendance:	Recorded through MS Teams Attendance report

Agenda

Speaker	Topic
Customer Services Division – TBA	TBA
Financial Management Services – Donna Raymond	S/4HANA Impact on Budget Documents
Technical Operations Maintenance Branch – Gerald Spears	Scheduled System Maintenance
Agency(s)	TBA

Customer Service Division- TBA

Financial Management Services- S/4HANA Impact on Budget Documents

Technical Operations Maintenance Branch (TOMB) – All FMS Production Systems, including FMFI, CPAIS Real and Personal Property, FSDW, ACRWS, RITA, and MINC, will be temporarily unavailable for scheduled maintenance (monthly OS RHEL patching, vulnerability management), beginning at 2:00 P.M. CT Sunday (9/20/26) through 2:00 A.M. CT Monday (9/21/26).

Agency Representative(s) – TBA

O&M Recaps are posted to the [Recent Financial Management Notifications website](#).

FMS FY26 Fiscal Year-End Meeting Links:

[FMS FY26 Fiscal Year-End Meeting \(3 September 2026\) | Meeting-Join | Microsoft Teams](#)

[FMS FY26 Fiscal Year-End Meeting \(10 September 2026\) | Meeting-Join | Microsoft Teams](#)

[FMS FY26 Fiscal Year-End Meeting \(17 September 2026\) | Meeting-Join | Microsoft Teams](#)

[FMS FY26 Fiscal Year-End Meeting \(24 September 2026\) | Meeting-Join | Microsoft Teams](#)

[FMS FY26 Fiscal Year-End Meeting \(1 October 2026\) | Meeting-Join | Microsoft Teams](#)

[FMS FY26 Fiscal Year-End Meeting \(8 October 2026\) | Meeting-Join | Microsoft Teams](#)

[FMS FY26 Fiscal Year-End Meeting \(15 October 2026\) - *Optional Meeting* | Meeting-Join |](#)

[Microsoft Teams](#)

FMS Management Points of Contact can be found here: [FMS Management Numbers](#).

The Customer Account Managers can be found on the [FMS CAM Agency Assignments Website](#).

The latest Corporate Lockbox information can be found here: [Corporate Lockbox Website](#).

The latest Payroll Processing information can be found here: [Payroll Processing \(Once on the page, go to the Calendar and click on the dates\)](#).

Next meeting is September 10, 2026, 9:00 a.m. CT.



Financial Management Services (FMS) Operations and Maintenance Meeting Recap

FMS Operations and Maintenance (O_M) Meeting-20260903_134521UTC-Meeting Recording
September 3, 2026, 1:45PM
20m 31s

Miles, Floyd - OCFO-FMS, New Orleans, LA 15:04

Good morning, Team USDA, and welcome to today's O&M meeting on this Thursday, September 3rd. I'm your host, Floyd Miles. I ask that you please mute your phones and turn off your video cameras for optimal meeting performance in the reception. This morning meeting
This morning's meeting is being recorded and transcribed. We'll begin with items from CSD, Darrell.

Kennedy, Darrell - OCFO-FMS, New Orleans, LA 15:30

Good morning, nothing to like.

Miles, Floyd - OCFO-FMS, New Orleans, LA 15:32

Good morning.

Okay, Donna Raymond would like to...

Speak this morning.

Raymond, Donna - OCFO-FMS, New Orleans, LA 15:42

Yes, thank you so much. Appreciate it. So good morning, everyone. We just wanted to touch base with you. There will be a formal

Raymond, Donna - OCFO-FMS, New Orleans, LA 15:52

I'm sorry, someone's speaker's on.

So I just wanted to reach out and let you know that we will be sending out a filming communication to document this in a more formal manner, but wanted to give you information in regards to some tickets that we've been receiving and to let you know that we're solving the problem already. So the background to this has to do with the S/4HANA upgrade that took place in the middle of August. And the problem that's at hand here is when processing some sales orders. And it looks like that the budget documents that are not being triggered accurately.

Raymond, Donna - OCFO-FMS, New Orleans, LA 16:41

So can let me just pause for a second. Can everyone hear me and can people please mute your microphones? Seems like we have someone speaking.

Raymond, Donna - OCFO-FMS, New Orleans, LA 16:56

Okay, so thank you for muting. And so, like I said, the budget documents were not being created correctly. However, the actual BL document was still being posted. So it seems like there's, we're only half of the process was being done. And so it kind of threw things out of sync and errors were being generated during the AVC checking balances of the budget balance. So to let you know where we are right now with that problem is it looks like the bleeding has stopped. A fix went into production. September 1st. So that's a good thing. And then the second piece here is to go back and correct all those that are broken. And that is in process right now. So please give us a little bit of time right now to get that fixed for you. And like I said, we're going to send you a communication to show you where we are right now. And then when all is complete, we'll update you with another future FMMI communication. So before we move on to other things, do you have any questions? And I see one hand already. Yes, ma'am. You come off mute. Shadonna, are you there? Let's see, yeah.



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Broaddus, Shadonna - FNA 18:20

Sorry, I'm sorry, I didn't mean to put my hand up. Sorry about that.

Raymond, Donna - OCFO-FMS, New Orleans, LA 18:23

Oh, hey, no, no problem at all.

Lazarous, Percy - FS, DC 18:25

Hey Donna, I have a quick question. Will you send out a very basic communication just outlining just what you said I can so I can forward it to other Forest Service people? Just a basic, just what you said right now.

Raymond, Donna - OCFO-FMS, New Orleans, LA 18:27

Yes.

Yes.

Absolutely. That's our plan. This morning, hopefully, we'll be complete with that. Thank you.

Lazarous, Percy - FS, DC 18:41

Okay, thank you so much. Thank you so much. Thank you.

Raymond, Donna - OCFO-FMS, New Orleans, LA 18:48

Anyone else have some questions?

All right. Well, thanks so much for your patience through this, and I hope you enjoy the rest of your day. And happy Labor Day.

Miles, Floyd - OCFO-FMS, New Orleans, LA 18:59

Thank you, Donna.

Are there any other items from the FMS branches?

We'll move on to the Technical Operations and Maintenance Branch, Gerald.

Spears, Gerald - OCFO-FMS, New Orleans, LA 19:13

Hey, good morning, Floyd.

Miles, Floyd - OCFO-FMS, New Orleans, LA 19:14

Good morning.

Spears, Gerald - OCFO-FMS, New Orleans, LA 19:17

We don't have anything pressing that's coming up other than what you have noted here. Our next scheduled outage for our OS patch is slated for the 20th. With the times you have noted, typical cadence, 2 P.m. Sunday to 2 A.m. Monday morning. And we'll get that posted.

Probably next week or so. If anything else changes, we'll keep you guys posted.

Miles, Floyd - OCFO-FMS, New Orleans, LA 19:41

Thank you, Gerald.

Are there any items from the agencies?

Any agency items?

Hearing none, the next O&M meeting is scheduled for next Thursday, the 10th of September, at 9 A.m. Central. Thank you all for attending today's O&M meeting. A recap of today's meeting will be posted. Thank you. Have a happy holiday.

Have a great day. Stay safe.

Take care.



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Hurd, Glenn - OCFO-FMS, New Orleans, LA 20:18

Thank you, Floyd.

Miles, Floyd - OCFO-FMS, New Orleans, LA 20:19

You're welcome.

Miles, Floyd - OCFO-FMS, New Orleans, LA stopped transcription

