Internet Explorer 9 Compatibility Issues

Some end-users’ workstations have been upgraded to Windows 7 with Internet Explorer (IE) 9. Neither eAuthentication nor FMMI are supported with IE9 at this time. The preferred browser for use with FMMI is IE8, which has been supported on Windows 7 since November 2010.

Users can try any one of the following options if they are experiencing problems using IE9 on Windows 7.

- Turn on Compatibility View within Internet Explorer and view FMMI web pages at 100% with no zoom.

    Go to the Tools menu and choose Compatibility View settings. A new window will open where you can add fmni.usda.gov to the “Add this website:” text box. Click Add. Click Close.
• Turn on Compatibility View within Internet Explorer for all web pages at 100% with no zoom.

Go to the Tools menu and choose Compatibility View settings. A new window will open where you can select the check box “Display all websites in Compatibility View”. Click Close.

• Change IE9 to browse in IE8 mode.

Open IE9 and press the F12 key (or Tools > Developer Tools Menu). Click Browser Mode and select IE8.

If these settings do not fix the issue then contact your Desktop Support Team further assistance.