

Making an electronic payment to USDA-FMS using Pay.gov

Disclaimer

The procedure is to submit a payment to USDA-FMS **only**. If you are attempting submit a payment to a different USDA agency, please reach out to that specific agency for their Pay.gov payment procedures.

Overview

- Payment of a bill through USDA FMS Collections can be done digitally online through the Pay.gov website.
- Payment methods available: Credit Card, Bank Debit Card, or Bank ACH
 - Credit/Debit maximum payment amount accepted: **\$24,999.99 daily limit.**
 - Bank ACH maximum payment amount accepted: **\$99,999,999.99 per transaction.**
- ACH/card information entered is **NOT** stored on the Pay.gov website.
- There are no fees or charges associated with using Pay.gov
- Secure method in submitting payment to USDA FMS
- Effective 02/22/2025, Amazon Pay is no longer available as a payment option on Pay.gov.
 - For agency reports: historical Amazon Pay data will remain unchanged. Reports will continue to show transactions data that occurred before February 22, 2025.
 - Refunds and disputes will be handled for six months after Amazon Pay is discontinued.
- Effective 03/07/2025, Venmo will be added as a payment option on Pay.gov.

Preparation

Before beginning this process, please gather the following essential information concerning the bill:

Note: If you need assistance obtaining this information, please contact your federal agency point of contact.

- FMMI Customer/Vendor Number (may be referred to as “Payor Code”) – 7 or 10 Digits long
- FMMI Bill Number – 10 digits long

This information can typically be found on the bill itself.

Note: If this information is unknown or assistance is needed in obtaining this information, please reach out to the USDA agency point of contact where the bill originated.

See the following examples of bills from USDA where the payor may locate the remittance information. note the highlighted information that will be needed to process these on Pay.gov:

Example #1

	U.S. Department of Agriculture Natural Resources Conservation Service P.O. Box 979099 St. Louis, MO 63179-9000											
BILL FOR COLLECTION												
JOHN DOE 123 DOE RD ANYVILLE, LA 12345	Payer Code/Customer-Vendor: 1234567 Date of Debt: 08/09/22 Notice Date: 10/20/20 Bill Number: 1800000000 Contract Number: LD-122222ABC											
JUST FOR PRACTICE	DUE DATE: November 20, 2020											
	Billing Summary <table border="1"><tr><td>Interest:</td><td>.00</td></tr><tr><td>Administrative Costs:</td><td>.00</td></tr><tr><td>Penalty:</td><td>.00</td></tr><tr><td>Amount Credited:</td><td>.00</td></tr><tr><td>Current Charges:</td><td>\$5,000.00</td></tr><tr><td>Total Amount Due:</td><td>\$5,000.00</td></tr></table>	Interest:	.00	Administrative Costs:	.00	Penalty:	.00	Amount Credited:	.00	Current Charges:	\$5,000.00	Total Amount Due:
Interest:	.00											
Administrative Costs:	.00											
Penalty:	.00											
Amount Credited:	.00											
Current Charges:	\$5,000.00											
Total Amount Due:	\$5,000.00											
	 <input type="text" value="1800000000"/> <input type="button" value="Search"/>											
	To make an electronic payment, log on to PAY.GOV. Type OCFO FMS in the Search Box...To ensure proper credit, click "Continue to the Form" for only the form shown here. USDA OCFO, FMS Collections Administrative and program customer/vendor collections for funds due USDA Form Number: USDA OCFO, FMS Collections Agency: Agriculture (USDA): Office of the Chief Financial Officer <small>*View all forms for this agency</small> <input type="button" value="Continue to the Form"/>											
Please detach and return lower portion with a check payment to ensure proper credit. Retain upper portion for your records.												
Payment Coupon	Notice Date: 10/20/20 Payer Code: 1234567 Bill Number: 1800000000											
JOHN DOE 123 DOE RD ANYVILLE, LA 12345												
	<ul style="list-style-type: none">- Make your check or money order payable to the U.S. Department of Agriculture.- Write your Payer Code and Bill Number on your payment and any correspondence.											
Remit to: U.S. Department of Agriculture Financial Management Services P.O. Box 979099 St. Louis, MO 63179-9000	Amount Enclosed <input type="text" value="5"/>											

Example #2

	United States Department of Agriculture	Office of the Chief Financial Officer	Financial Management Services	P.O. Box 60000 New Orleans Louisiana 70160
FINAL DEBT NOTICE				
Date of Notice: August 16, 2022				
JOHN DOE 123 DOE RD ANYVILLE, LA 12345				
The United States Department of Agriculture records indicate that the following debt is delinquent.				
Customer Number	Bill Number	Amount		
1234567	1800000000	\$5,000.00		

Processing

With all necessary information in hand, begin the process of paying the bill online through pay.gov

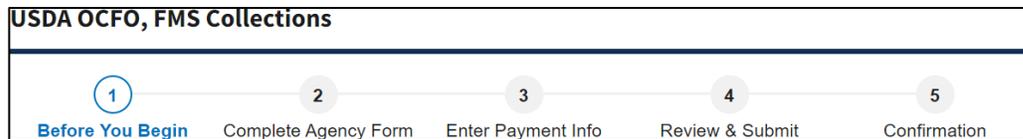
- Go to the following web address, to find the necessary form for FMS Collections:
 - <https://www.pay.gov/public/form/start/65117223> which will route you to Pay.gov - USDA OCFO FMS Collections or
 - Copy and paste into the browser:
<https://www.pay.gov/public/form/start/65117223>

Steps to paying your bill online using Pay.gov:

About this form

Administration and program customer/vendor collections for funds due USDA.

Do not use this form for NFC Debt Collection.



① Before You Begin

Accepted Payment Methods:

- Bank account (ACH)
- Debit or credit card

② Complete Agency Form

- Enter full information requested of the payer.
- Note the Payer Code/Customer-Vendor Number & Bill Number/Document Number

Note: If you need assistance obtaining this information, please contact your federal agency point of contact.

USDA
United States Department of Agriculture (USDA)
Office of the Chief Financial Officer (OCFO)
Financial Management Service (FMS)
Collections Section

* Required Field

Full Name *
John Doe

Address 1 *
123 Main St

Address 2

City *
ABC City

State *
Washington

Zip Code *
70112

Contact Name *
Agency Rep

Contact Phone Number *
(555) 555-5555

Email Address *
USDAagency@usda.gov

Payer Code/Customer Vendor Number *
1234567

Bill Number/Document Number *
1234567890

Payment Amount *
\$1.00

Continue View PDF

Payer Information

Agency Point of Contact Information

Payer /Customer /Vendor Number /Bill Number taken from the bill generated out of FMMI

③ Enter payment method information

- For paying by Debit or Credit Card

- For paying by Bank Account (ACH)

④ Review and Submit

After successfully submitting the payment, a confirmation screen shows the summary of the completed payment. A copy of this confirmation is e-mailed to the FMS Collections Section group e-mailbox. (SM.FMS.Collections@usda.gov)

USDA OCFO, FMS Collections

Before You Begin Complete Agency Form **Enter Payment Info**

Please provide the payment information below. Required fields are marked with an *

* Payment Amount
\$1.00

* Payment Date (mm/dd/yyyy)
01/05/2023
Earliest Payment Date Choose Payment Date

* Account Holder Name
John Doe

* Select Account Type
Personal Checking

* Routing Number
000000000

* Account Number
000000000

* Confirm Account Number
000000000

Full Name
John Doe

Address
123 Main St

City
ABC City

State
WA

Zip Code
70333

Payer Code / Customer Vendor Number
1234567

Bill Number / Document Number
1234567890

Contact Phone Number
0001 333-5500

Contact Email Address
USDAgency@usda.gov

Previous Return to Form Cancel **Review and Submit Payment**

Troubleshooting / Questions

For billing related questions, please contact the original agency that the bill originated from. For pay.gov related issues, please contact Pay.gov Support

- URL: <https://www.pay.gov/public/about-us/pay-gov-support>
- Email Contact Form URL: <https://www.pay.gov/public/home/contactForm>
- US callers: 800-624-1373
- Int'l Callers: +1-216-579-2112

For questions regarding this procedure, please contact the FMS Collections Section group e-mailbox. (SM.FMS.Collections@usda.gov)