

Contact Information for other GESD Help Desks

System	Telephone/Fax Number	Email Address	Hours of Operation
ABCO	Telephone 1-800-255-5295 1-504-255-5344 Fax 1-888-212-0528 (ABCO Inquiry) 1-888-212-6343 (ABCO Collections)	Department of Homeland Security <i>abco1hs@nfc.usda.gov</i> Department of Treasury <i>abco2tr@nfc.usda.gov</i> Department of Agriculture Customers <i>abco3ag@nfc.usda.gov</i> All Other Agencies <i>abco4others@nfc.usda.gov</i>	8 a.m. to 4 p.m. CT Monday to Friday (except for Federal Holidays)
ABCO/Claims	Telephone 1-800-428-8515 Fax 1-888-212-0895	<i>claims@nfc.usda.gov</i>	8 a.m. to 4 p.m. CT Monday to Friday (except for Federal Holidays)
Benefits Processing Section (For HR Office Use Only) Federal Employees Health Benefits (FEHB) International Organization (IO) Thrift Savings Plan (TSP) Liaison		<i>nfcfehb@nfc.usda.gov</i> <i>nfciio@nfc.usda.gov</i> <i>nfctsp@nfc.usda.gov</i>	8 a.m. to 4 p.m. CT Monday to Friday (except for Federal Holidays)
Federal Erroneous Retirement Coverage Corrections Act (FERCCA) (For HR Office Use Only)		<i>fercca.group@nfc.usda.gov</i>	8 a.m. to 4 p.m. CT Monday to Friday
Military Deposit	Telephone 1-504-426-4000 1-855-675-2282 Fax	<i>mdrs@nfc.usda.gov</i>	8 a.m. to 4 p.m. CT Monday to Friday (except for Federal Holidays)

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	1-504-426-9795		
Retirement Record Inquiry	Telephone 1-877-207-8137 1-504-426-1623		8 a.m. to 4 p.m. CT Monday to Friday (except for Federal Holidays)